

Serial No. 10/043,426

Response to Office Action

Examiner: Reilly, Sean M.  
Group Art Unit: 2153AMENDMENTS TO THE SPECIFICATION

Please replace the abstract paragraph with the following paragraph:

A method of remotely retrieving the state of enterprise devices using a reporting and maintenance system by a central enterprise management facility. That method wherein state is reported after a query to an enterprise device, wherein enterprise state is maintained in a database, using the state database wherein the state is polled, or wherein responses are prioritized. Further methods wherein translation is made between the protocol used by the central enterprise management facility and a protocol used by the enterprise devices. That method wherein communication between the reporting and maintenance system and the central enterprise management facility is encrypted. A method of monitoring the state of enterprise devices using a reporting and maintenance system for retrieval by a central enterprise management facility, wherein enterprise status messages are filtered, the filtering optionally done through policy.

Please replace the paragraph marked 0002 with the following paragraph:

[0002] This application claims the benefit of U.S. Provisional Application No. 60/260,970 filed Jan. 10, 2001. This application is further related to U.S. Application Nos. 10/044,632 and 10/044,114 both filed on Jan. 10, 2002 and commonly assigned.

VERSION OF AMENDMENTS TO THE SPECIFICATION SHOWING CHANGES:

In the abstract:

A method of remotely retrieving the state of enterprise devices using a reporting and maintenance system by a central enterprise management facility. That method wherein state is reported after a

13/25

**BEST AVAILABLE COPY**

Serial No. 10/043,426

## Response to Office Action

Examiner: Reilly, Sean M.  
Group Art Unit: 2153

query to an enterprise device. ~~That method, wherein enterprise state is maintained in a database. That method, using the state database wherein the state is polled. That method, or wherein responses are prioritized. Further methods wherein translation is made between the protocol used by the central enterprise management facility and a protocol used by the enterprise devices. That method wherein communication between the reporting and maintenance system and the central enterprise management facility is encrypted. A method of monitoring the state of enterprise devices using a reporting and maintenance system for retrieval by a central enterprise management facility, wherein enterprise status messages are filtered such that unimportant status messages are not communicated to the central enterprise management facility. That method wherein the filtering is optionally done through policy. That method wherein communication between the reporting and maintenance system and the central enterprise management facility is encrypted. That method wherein enterprise devices are polled for status. That method wherein status messages are prioritized. Further methods wherein translation is performed between a protocol used by the enterprise devices and a protocol used by the central enterprise management facility.~~

In the paragraph marked 0002:

[0002] This application claims the benefit of U.S. Provisional Application No. 60/260,970 filed Jan. 10, 2001. This application is further related to U.S. Application Nos. 10/044,632 and 10/044,114 both filed on Jan. 10, 2002 and commonly assigned.

14/25

BEST AVAILABLE COPY